



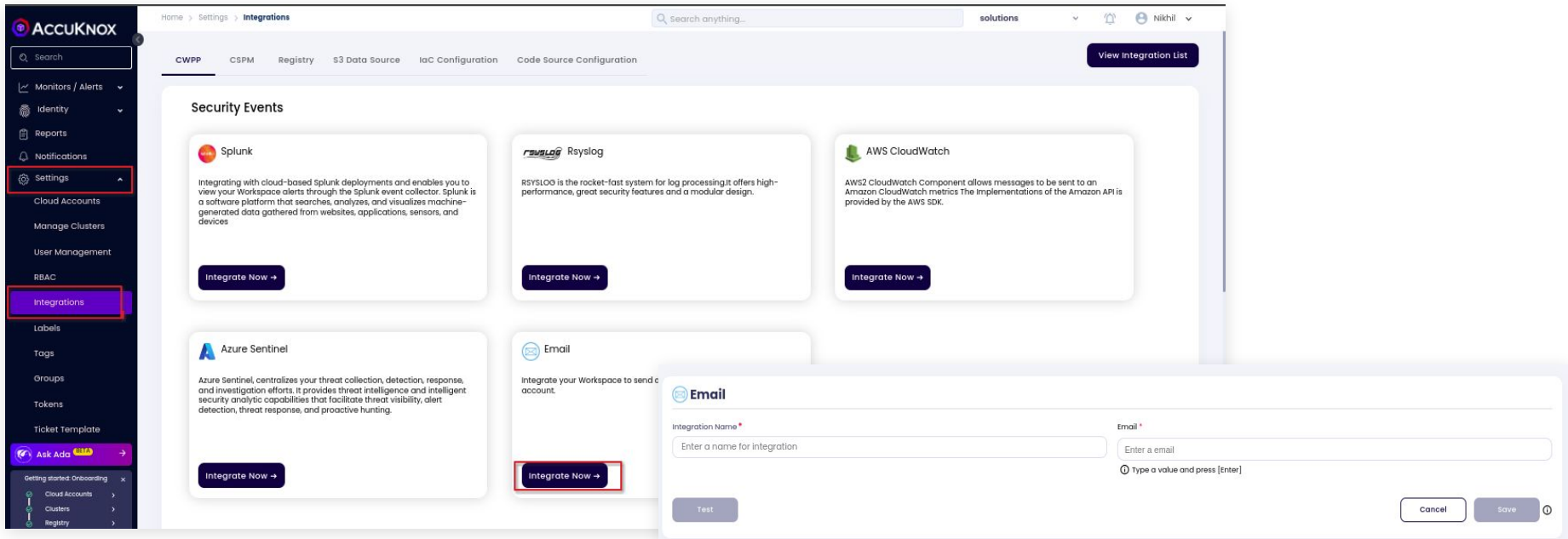
Integration Playbook



- Email Alerts
- Logs/Telemetry forwarding
 - Splunk
 - Azure Sentinel
- Setting Up Triggers for Forwarding Logs/Alerts
- Ticketing
 - Jira
 - ServiceNow
- Set Up Ticketing
 - Custom Ticket Templates
 - Ticket Configuration Options
- Ticket Creation & Tracking

How to set up Email Alerts for CWPP Security Findings?

1. Go to Settings > Integrations > CWPP > Email (Integrate Now).
2. Fill in the required fields and test the connection before saving.
 - a. **Integration Name:** Choose a name.
 - b. **User Email:** Enter your email address and press Enter. Multiple emails can be added.

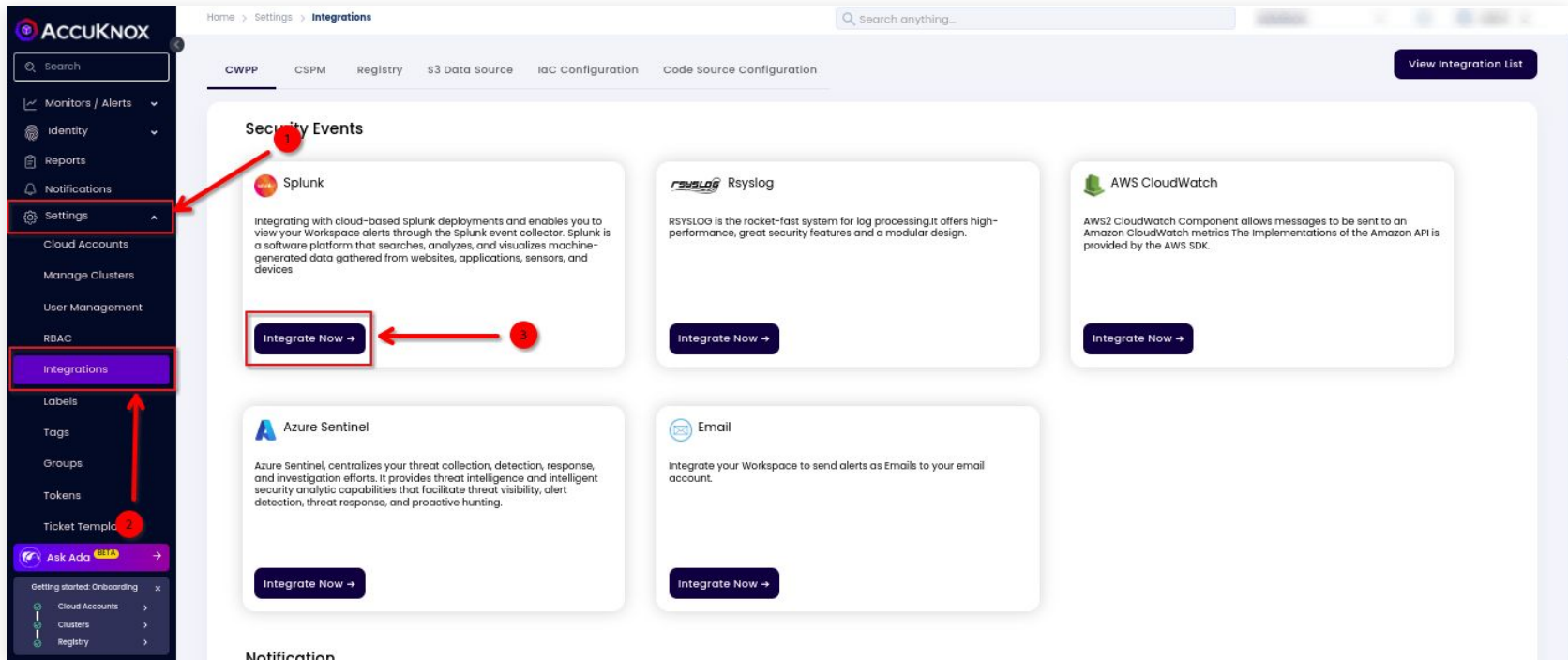


The screenshot displays the ACCUKNOX web interface. On the left is a dark sidebar with navigation options: Home, Monitors / Alerts, Identity, Reports, Notifications, Settings (highlighted), Cloud Accounts, Manage Clusters, User Management, RBAC, Integrations (highlighted), Labels, Tags, Groups, Tokens, and Ticket Template. At the bottom of the sidebar is an 'Ask Ada' chat icon. The main content area is titled 'Integrations' and shows a 'Security Events' section with five integration cards: Splunk, Rsyslog, AWS CloudWatch, Azure Sentinel, and Email. The 'Email' card has its 'Integrate Now' button highlighted with a red box. A modal window is open over the 'Email' card, containing the following fields and controls:

- Integration Name ***: A text input field with the placeholder 'Enter a name for integration'.
- Email ***: A text input field with the placeholder 'Enter an email'.
- A note below the email field: 'Type a value and press [Enter]'.
- A 'Test' button at the bottom left of the modal.
- 'Cancel' and 'Save' buttons at the bottom right of the modal.

How to Set Up Splunk Integration? [1]

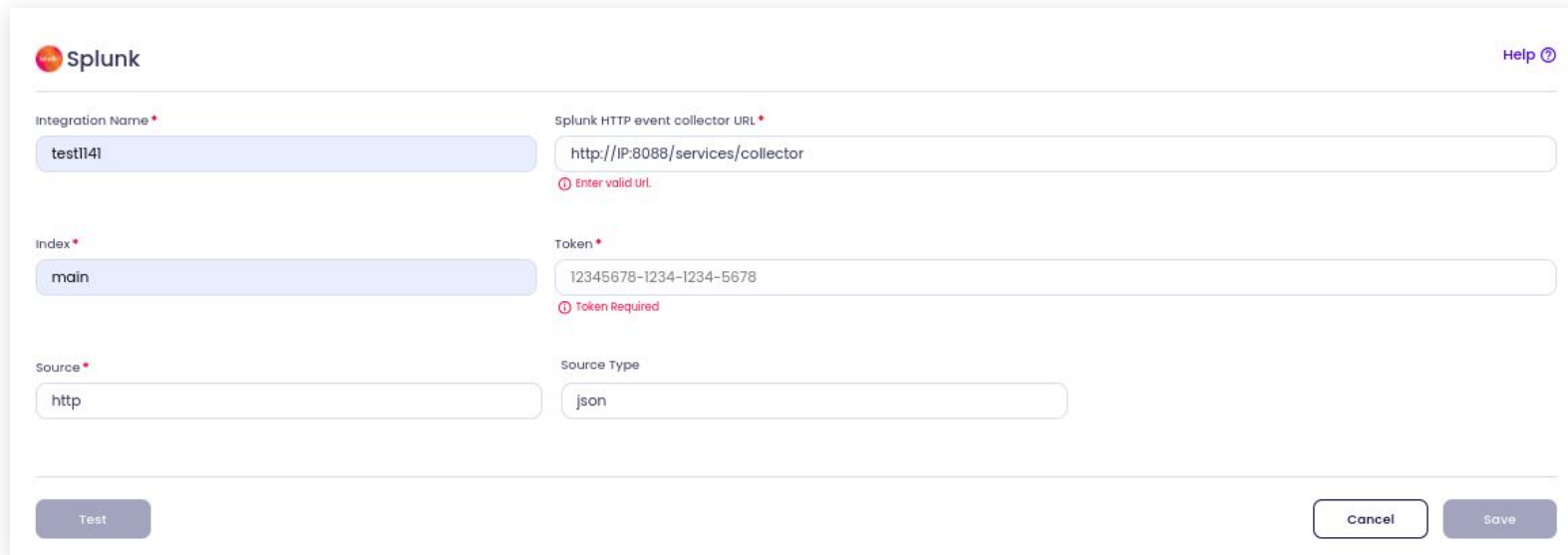
After onboarding Cluster and Applying the policies if you want to forward the logs to Splunk. Then Navigate to Settings->Integrations-> Splunk (Integrate Now)



The screenshot displays the ACCUKNOX web interface. On the left, a dark sidebar contains a navigation menu with 'Settings' and 'Integrations' highlighted. The main content area is titled 'Integrations' and features a 'Security Events' section. This section contains four integration cards: Splunk, Rsyslog, AWS CloudWatch, and Azure Sentinel. Each card includes a description and an 'Integrate Now' button. Red annotations are present: a red circle with the number '1' is placed over the Splunk card's title; a red circle with the number '2' is placed over the 'Integrations' menu item in the sidebar; and a red circle with the number '3' is placed over the 'Integrate Now' button of the Splunk card. A red arrow points from the 'Integrations' menu item to the Splunk card, and another red arrow points from the 'Integrate Now' button back to the Splunk card.

How to Set Up Splunk Integration? [2]

1. Fill all the necessary fields and test the connection before saving the integration.
 - **Integration Name:** Enter any name.
 - **HEC URL:** This is the URL where your Splunk HTTP Event Collector (HEC) is hosted. Enter the full URL, including the protocol (e.g., <https://splunk-xxxxxxx.com/services/collector>).
 - **Index:** Specify the Splunk index where the data will be stored. The index serves as a container for the incoming data.
 - **Token:** Input the token generated by Splunk for secure communication with the HEC. This token authenticates your requests.
 - **Source:** Indicate the source of the data. This is typically the type of service sending the data (e.g., "http" or "kafka").
 - **Source Type:** Define the format of the incoming data. This helps Splunk interpret the data correctly.
 - **Test:** Before saving, use the "Test" button to send a sample message to Splunk.



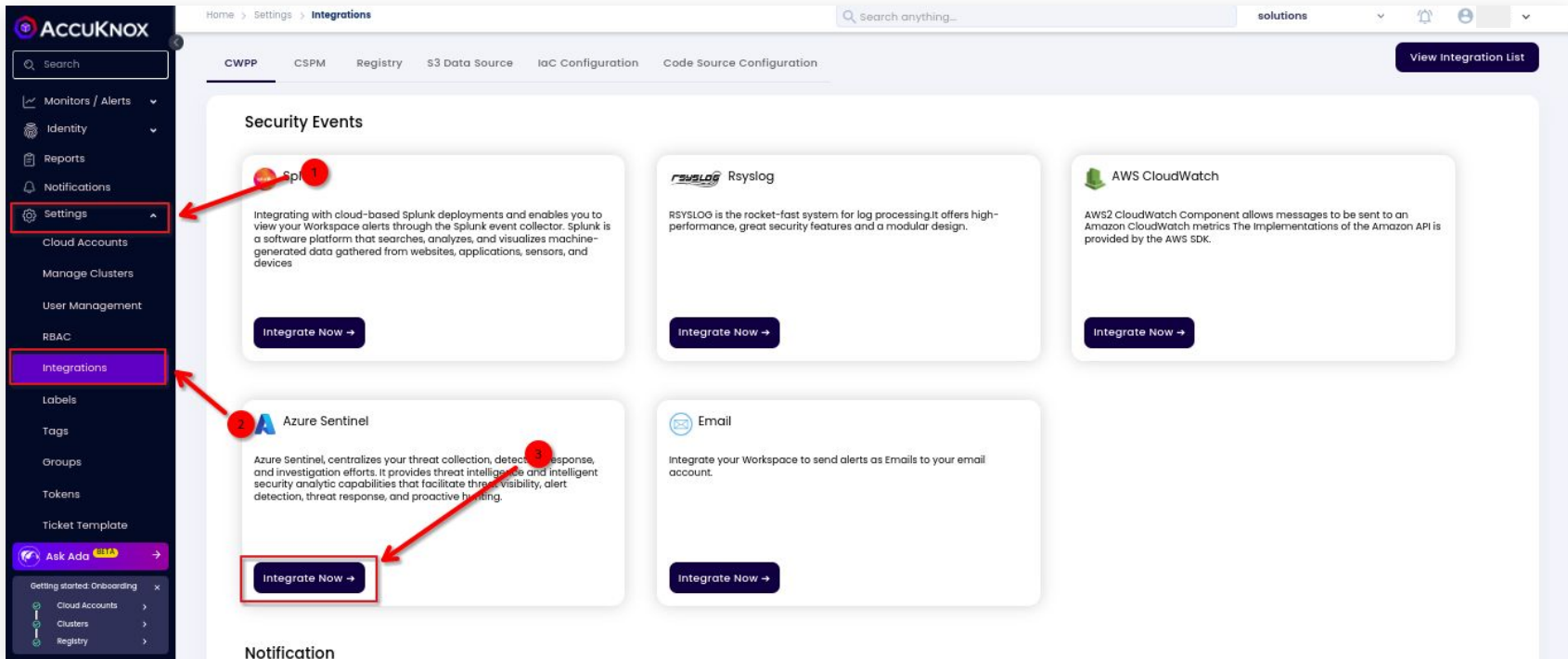
The screenshot shows the Splunk integration configuration interface. It features a header with the Splunk logo and a 'Help' link. The form is divided into several sections:

- Integration Name:** A text input field containing 'test1141'.
- Splunk HTTP event collector URL:** A text input field containing 'http://IP:8088/services/collector'. Below the field is a red error message: 'Enter valid url'.
- Index:** A text input field containing 'main'.
- Token:** A text input field containing '12345678-1234-1234-5678'. Below the field is a red error message: 'Token Required'.
- Source:** A text input field containing 'http'.
- Source Type:** A text input field containing 'json'.

At the bottom of the form, there are three buttons: 'Test', 'Cancel', and 'Save'.

How to set up Azure Sentinel Integration? [1]

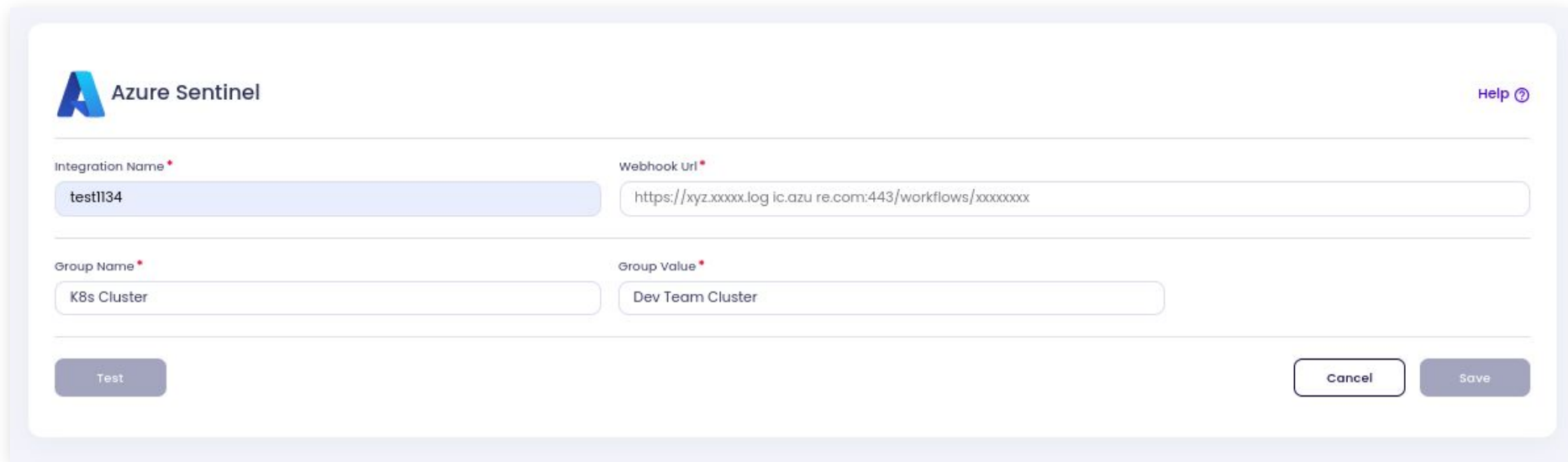
After onboarding Cluster and Applying the policies if you want to forward the logs to SIEM tool. Then Navigate to Settings->Integrations-> Azure Sentinel (Integrate Now)



The screenshot displays the ACCUKNOX web interface. On the left is a dark sidebar with a search bar and a list of navigation items: Monitors / Alerts, Identity, Reports, Notifications, Settings (highlighted with a red box and a red arrow pointing to it), Cloud Accounts, Manage Clusters, User Management, RBAC, Integrations (highlighted with a red box and a red arrow pointing to it), Labels, Tags, Groups, Tokens, and Ticket Template. At the bottom of the sidebar is an 'Ask Ada' chatbot icon and a 'Getting started: Onboarding' section with links for Cloud Accounts, Clusters, and Registry. The main content area is titled 'Integrations' and contains a grid of integration cards. The 'Azure Sentinel' card is highlighted with a red box and a red arrow pointing to its 'Integrate Now' button. The card text reads: 'Azure Sentinel, centralizes your threat collection, detection, response, and investigation efforts. It provides threat intelligence and intelligent security analytic capabilities that facilitate threat visibility, alert detection, threat response, and proactive hunting.' Other cards include Splunk, Rsyslog, AWS CloudWatch, and Email. A 'View Integration List' button is located in the top right corner of the main content area.

How to set up Azure Sentinel Integration? [2]

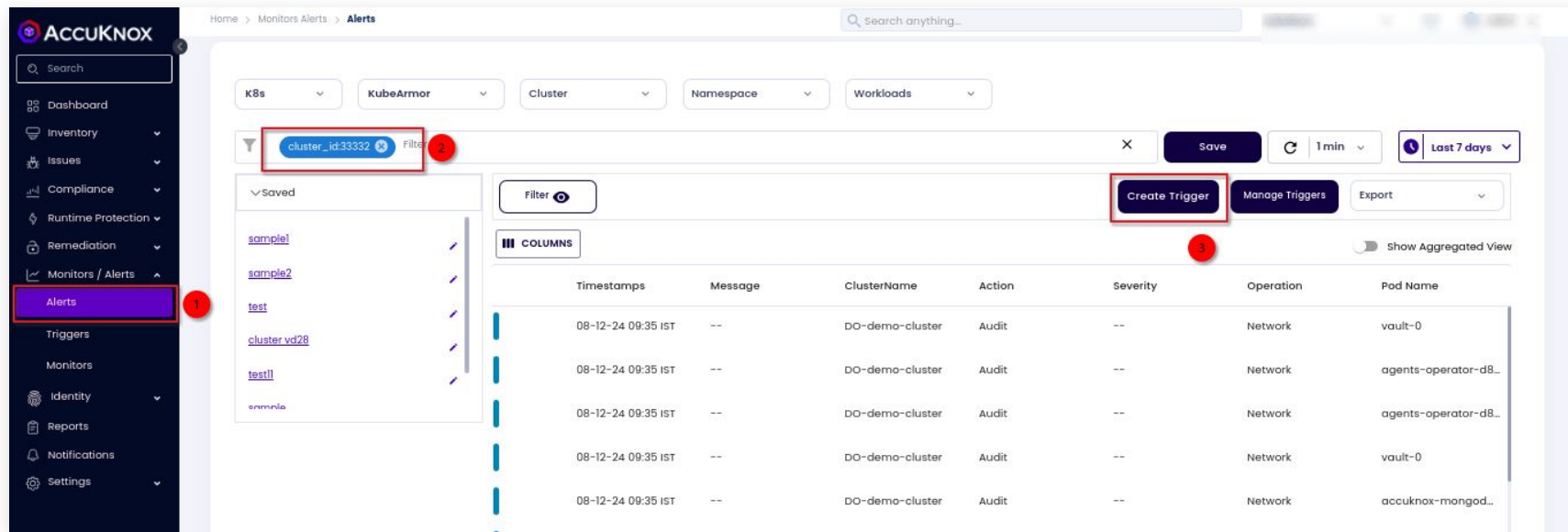
1. Fill all the necessary fields and test the connection before saving the integration.
 - a. **Integration Name:** Enter the name for the integration. You can set any name of your choice. **Webhook URL:** Enter your Azure Logic App's Webhook URL here.
 - b. **Group Name:** You can specify any group name based on your preference, this can be used to filter the events. This works as a key value pair, where key is Group Name and Group Value is the value for the Key Group Name.
2. For more detailed steps refer to the Accuknox help [documentation](#).



The screenshot shows the Azure Sentinel integration configuration interface. At the top left is the Azure Sentinel logo and name. A 'Help' link is visible in the top right. The form contains four input fields: 'Integration Name' with the value 'test1134', 'Webhook Url' with a long URL, 'Group Name' with the value 'K8s Cluster', and 'Group Value' with the value 'Dev Team Cluster'. At the bottom, there are three buttons: 'Test', 'Cancel', and 'Save'.

How to Create Triggers for Forwarding Cluster Logs to a Notification Tool? [1]

- Navigate to Monitors/Alerts -> Alerts.
- **Apply the Filter:** Choose the filter criteria that specify the logs you want to forward, ensuring it's set to the specific cluster.
- **Create Trigger:** Click on "Create Trigger" to set up the alert forwarding. Ensure the trigger is configured to capture logs for the desired cluster.

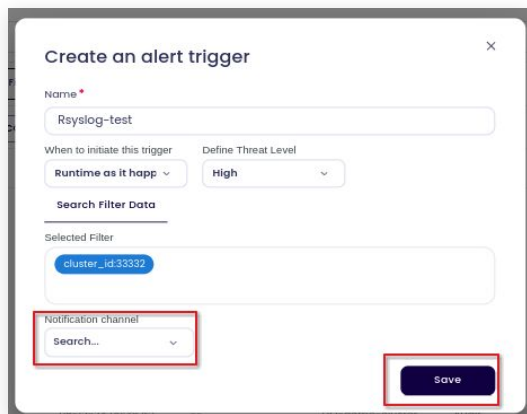


The screenshot displays the ACCUKNOX Alerts management interface. The left sidebar shows the navigation menu with 'Alerts' highlighted. The main content area includes filter dropdowns for K8s, KubeArmor, Cluster, Namespace, and Workloads. A filter box contains 'cluster_id:33332'. Below the filters, there are buttons for 'Filter', 'Create Trigger', 'Manage Triggers', and 'Export'. A table of alerts is shown with columns for Timestamps, Message, ClusterName, Action, Severity, Operation, and Pod Name. The table contains five rows of audit logs.

Timestamps	Message	ClusterName	Action	Severity	Operation	Pod Name
08-12-24 09:35 IST	--	DO-demo-cluster	Audit	--	Network	vault-0
08-12-24 09:35 IST	--	DO-demo-cluster	Audit	--	Network	agents-operator-d8...
08-12-24 09:35 IST	--	DO-demo-cluster	Audit	--	Network	agents-operator-d8...
08-12-24 09:35 IST	--	DO-demo-cluster	Audit	--	Network	vault-0
08-12-24 09:35 IST	--	DO-demo-cluster	Audit	--	Network	accuknox-mangod...

How to create triggers to Forward logs for a specific cluster to a notification tool? [2]

- **Trigger Config:** Enter the required details for the trigger configuration.
- **Select Notification Channel:** Choose the appropriate notification channel where alerts should be sent.
- **Click Save:** Finalize and save the trigger.
- Now, all the alerts generated for the specified cluster will be sent to the selected notification channel.



Create an alert trigger

Name *

Rsyslog-test

When to initiate this trigger: Runtime as it happens

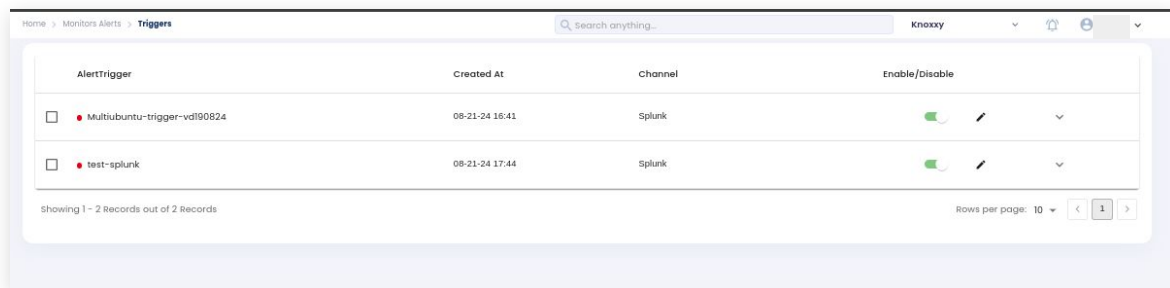
Define Threat Level: High





Search Filter Data

Selected Filter: cluster_id:33332

Notification channel: Search...

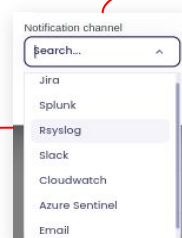
Save



AlertTrigger	Created At	Channel	Enable/disable
<input type="checkbox"/> Multibuntu-trigger-vdl90824	08-21-24 16:41	Splunk	<input checked="" type="checkbox"/>  
<input type="checkbox"/> test-splunk	08-21-24 17:44	Splunk	<input checked="" type="checkbox"/>  

Showing 1 - 2 Records out of 2 Records

Rows per page: 10



Notification channel

Search...

- Jira
- Splunk
- Rsyslog
- Slack
- Cloudwatch
- Azure Sentinel
- Email

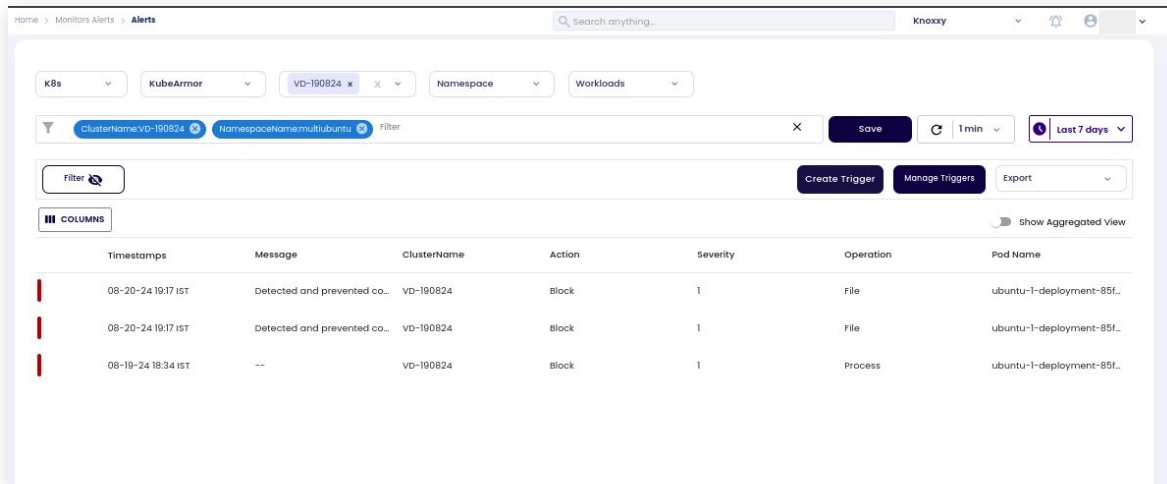
Complete Workflow: Automatically Forward Critical Namespace Alerts to Splunk [1]

1. Integrate Splunk

- **Configure Splunk Integration**

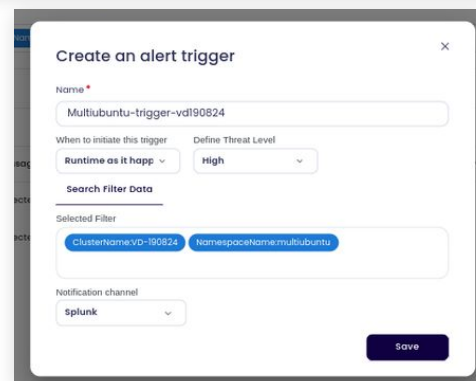
2. Create Triggers

- **Define Alert Trigger:**
 - Go to the alerts section
 - **Add Filter for Namespace:**
 - Set the filter to match your requirements (e.g., namespace:"your-namespace").
 - **Create trigger based on the filter:**
 - **Select Splunk Configuration:**
 - Choose Splunk as the notification channel.



The screenshot shows the 'Alerts' section in the Accuknox interface. It features a search bar at the top with filters for 'K8s', 'KubeArmor', 'VD-190824', 'Namespace', and 'Workloads'. Below the search bar, there are buttons for 'Filter', 'Save', '1 min', and 'Last 7 days'. A table of alerts is displayed with the following columns: Timestamps, Message, ClusterName, Action, Severity, Operation, and Pod Name. The table contains three rows of alerts, all with a severity of 1 and an action of 'Block'.

Timestamps	Message	ClusterName	Action	Severity	Operation	Pod Name
08-20-24 19:17 IST	Detected and prevented co...	VD-190824	Block	1	File	ubuntu-1-deployment-85f...
08-20-24 19:17 IST	Detected and prevented co...	VD-190824	Block	1	File	ubuntu-1-deployment-85f...
08-19-24 18:34 IST	--	VD-190824	Block	1	Process	ubuntu-1-deployment-85f...



The screenshot shows the 'Create an alert trigger' dialog box. It has a 'Name' field with the value 'Multiubuntu-trigger-vd190824'. Below that, there are two dropdown menus: 'When to initiate this trigger' set to 'Runtime as it happens' and 'Define Threat Level' set to 'High'. Under 'Search Filter Data', there is a 'Selected Filter' field containing two filters: 'ClusterName=VD-190824' and 'NamespaceName=multiubuntu'. At the bottom, there is a 'Notification channel' dropdown set to 'Splunk' and a 'Save' button.

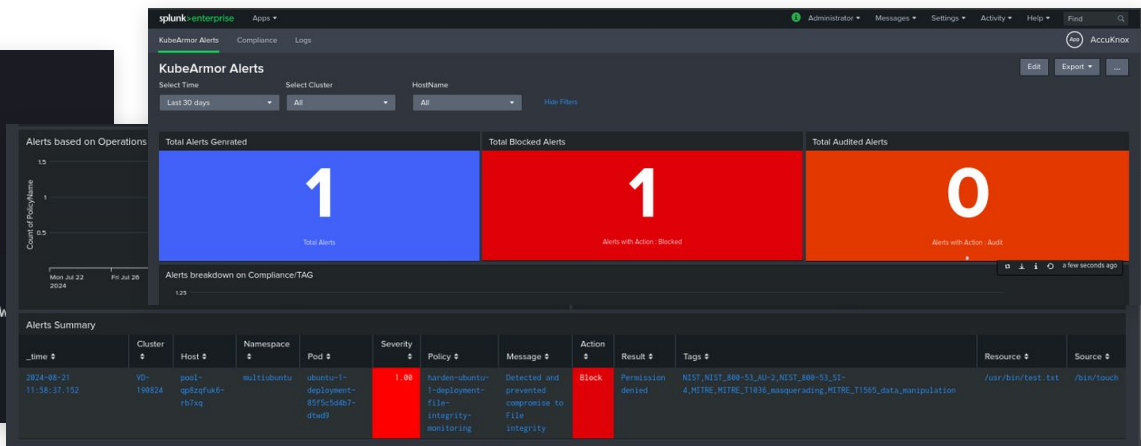
Complete Workflow: Automatically Forward Critical Namespace Alerts to Splunk [2]

3. Test Alert Notification

- **Simulate Policy Violation:**
 - Intentionally violate a policy that you have applied to trigger an alert.
- **Verify Notification:**
 - Check the Splunk dashboard to ensure that the violated alert notification appears as expected.
 - Now, all alerts generated for the specified namespace will be forwarded to Splunk as per the configured trigger.

```
(nikhil@kali) - [~/validation/validation main]
└─$ kubectl get ksp -A
NAMESPACE          NAME                                     AGE
accuknox-velero    harden-node-agent-file-integrity-monitoring 6s
default            autopol-system-2578562079                15d
multiubuntu        harden-ubuntu-1-deployment-crypto-miners   29h
multiubuntu        harden-ubuntu-1-deployment-file-integrity-monitoring 29h
multiubuntu        harden-ubuntu-1-deployment-maint-tools-access 14d
multiubuntu        mul-date-block-01                         8d
wordpress-mysql    harden-wordpress-crypto-miners            9d
wordpress-mysal    harden-wordress-remote-services           164m

(nikhil@kali) - [~/validation/validation main]
└─$ kubectl exec -it ubuntu-1-deployment-85f5c5d4b7-dt...
# cd usr/bin
# touch test.txt
touch: cannot touch 'test.txt': Permission denied
#
```



The screenshot shows the Splunk Enterprise KubeArmor Alerts dashboard. It features a summary section with three large cards: 'Total Alerts Generated' (1), 'Total Blocked Alerts' (1), and 'Total Audited Alerts' (0). Below this is an 'Alerts Summary' table with columns for Time, Cluster, Host, Namespace, Pod, Severity, Policy, Message, Action, Result, Tags, Resource, and Source.

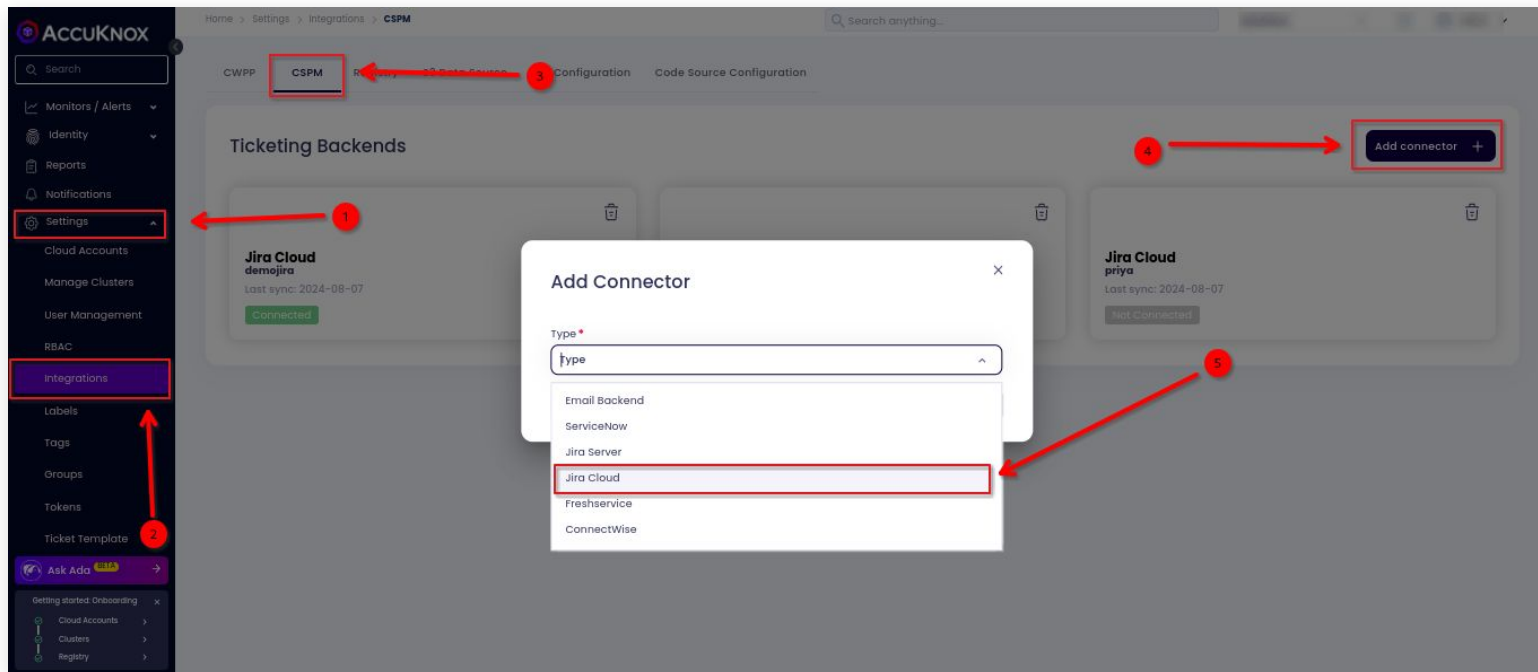
Time	Cluster	Host	Namespace	Pod	Severity	Policy	Message	Action	Result	Tags	Resource	Source
2024-08-21 11:26:37.192	VD-198024	pod-qbzozfak-rb1oy	multiubuntu	ubuntu-1-deployment-85f5c5d4b7-dtswd	1.00	harden-ubuntu-1-deployment-file-integrity-monitoring	Detected and prevented compliance to file integrity	Block	Permission denied	NIST_NIST_800-53_AU-2_NIST_800-53_S1-4_MITRE_MITRE_T1188_misconfiguring_MITRE_T1565_data_manipulation	/usr/bin/text.txt	/bin/touch



Ticketing

After getting the findings data populated If users want to create tickets for the findings. Then Navigate to Settings->Integrations-> CSPM > Add connector

- Choose Jira Cloud as the connector and Click Next.



- Fill all the necessary fields and test the connection before saving the integration.
 - a. **Integration Name:** Enter the name for the integration. You can set any name.
 - b. **Service Desk URL:** Enter the site name of your organisation. e.g., <https://jiratest.atlassian.net/>
 - c. **User Email:** Enter your Jira account email address here.
 - d. **Token:** Enter the generated Token here from <https://id.atlassian.com/manage-profile/security/api-tokens>.
- For more detailed steps refer to the Accuknox help [documentation](#).

Jira Cloud

[Help ?](#)

Name *

Service Desk URL *

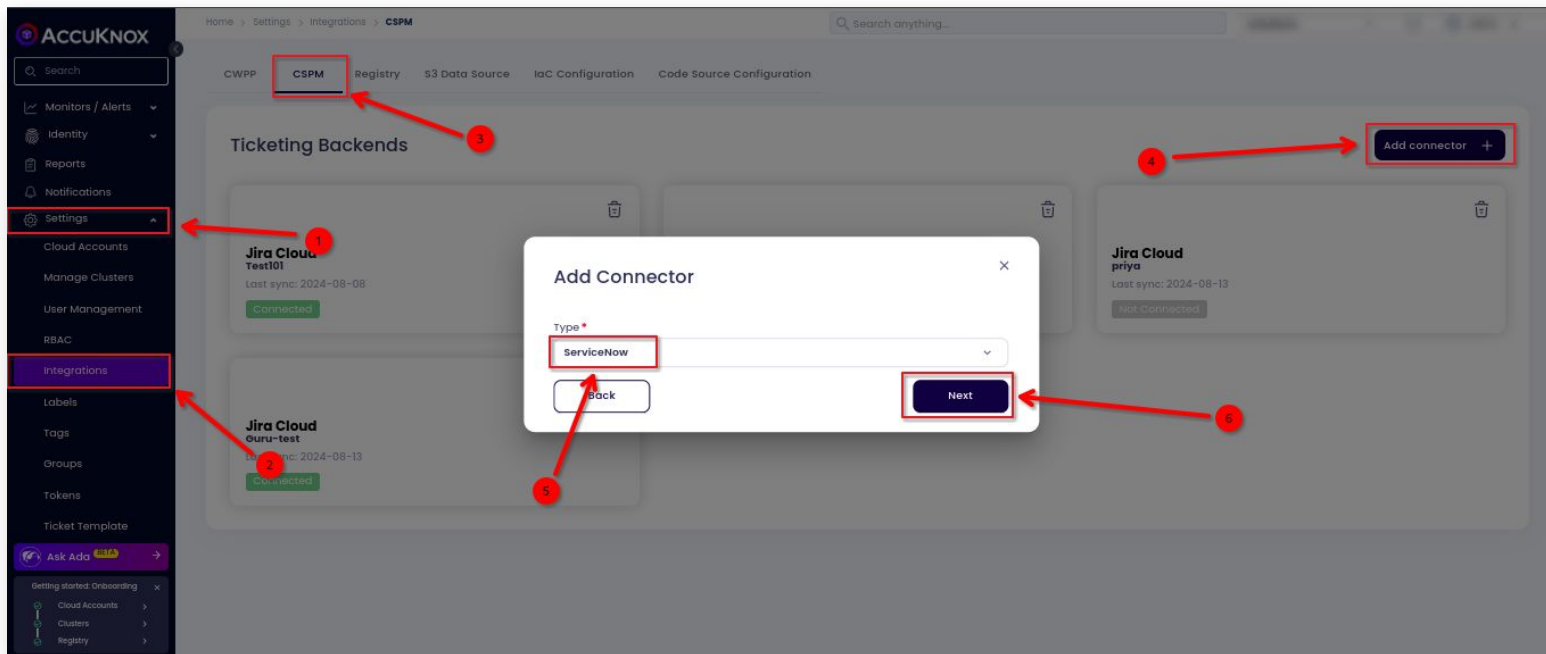
Email *

Secret *

Is Jira admin

After getting the findings data populated If users want to create tickets for the findings. Then Navigate to Settings->Integrations-> CSPM > Add connector

- Choose ServiceNow as the connector and Click Next.



- Fill all the necessary fields and test the connection before saving the integration.
 - a. **Integration Name:** Enter the name for the integration. You can set any name.
 - b. **ServiceNow URL:** The URL of the ServiceNow instance.
 - c. **Instance Username:** The Username associated with the instance.
 - d. **Secret:** The current password of the instance.
- For more detailed steps refer to the Accuknox help [documentation](#).

ServiceNow Help ?

Name *

ServiceNow URL *

Username *

Secret *

How to create template for ticket? [1]

After integrating with a ticketing tool like Jira, ServiceNow etc. User can create default templates for the tickets that they create for that Navigate to Settings->Ticket Template-> Add template

The screenshot displays the AccuKnox interface for managing ticket templates. The sidebar on the left contains navigation options, with 'Settings' and 'Ticket Template' highlighted. The main content area shows a table of existing templates, with an 'Add template' button in the top right corner. A red box highlights the 'Add template' button, and a red arrow points to it from a red circle labeled '1'. Another red circle labeled '2' points to the 'Ticket Template' menu item in the sidebar. A third red circle labeled '1' points to the 'Settings' menu item. A red box highlights a list of templates, with a red arrow pointing to it from a red circle labeled '1'. A text box with a red border contains the text: "List of all templates that is created by user for different kind of tickets." The table of templates is as follows:

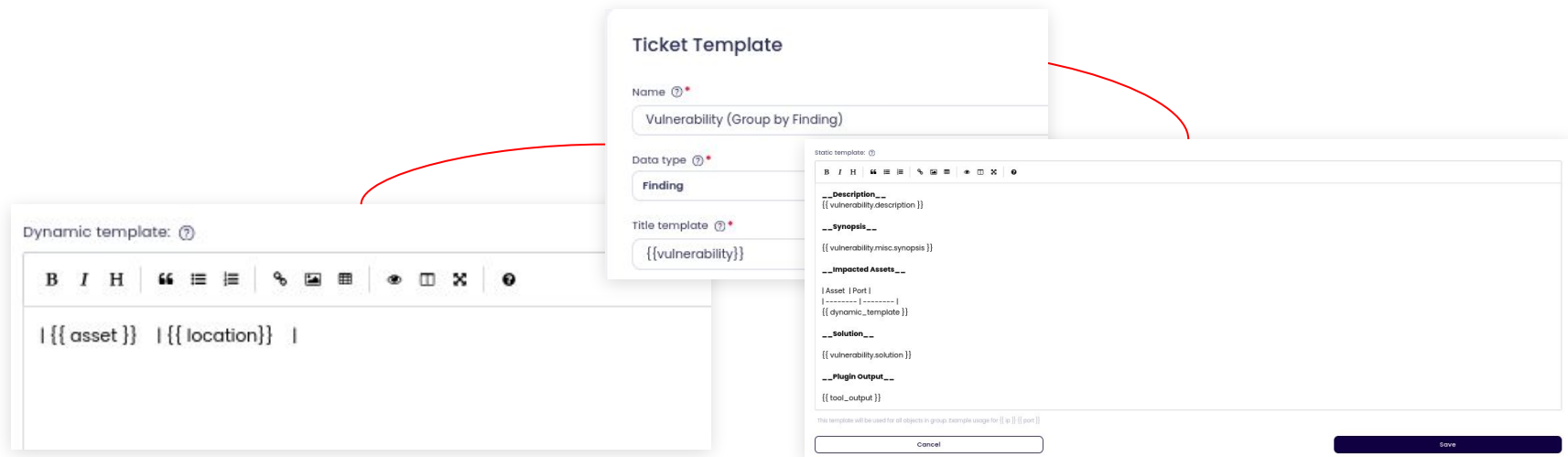
Name	Type
<input type="checkbox"/> Datalist Software Template	Data-List
<input type="checkbox"/> Cloud Scan Misconfiguration	Finding
<input type="checkbox"/> IaC Scan Vulnerability	Finding
<input type="checkbox"/> Baseline Template	Control
<input type="checkbox"/> Vulnerability (Group by Finding)	Finding
<input type="checkbox"/> Compliance Template	Control
<input type="checkbox"/> Registry Scan Vulnerability	Finding

Showing 1 - 7 Records out of 7 Records

Rows per page: 20

How to create template for ticket? [2]

- Fill all the necessary fields and test the connection before saving the integration.
 - a. **Name:** Used for easier access to templates in configurations.
 - b. **Data Type:** Associates the template with a selected data type for availability on specific pages.
 - c. **Title Template:** Generates ticket titles in the ticketing system by populating variables.
 - d. **Dynamic Template:** Formats and combines data for multiple objects within a group. This would be helpful in case of creating ticket for multiple findings.
 - e. **Static Template:** Applies consistent data across a group with similar findings. This template would be helpful for creating ticket for a single finding.



The screenshot displays the 'Ticket Template' configuration window. It features four main input fields:

- Name:** 'Vulnerability (Group by Finding)'
- Data type:** 'Finding'
- Title template:** '{{vulnerability}}'
- Dynamic template:** A rich text editor containing the following template structure:

```
__Description__
[[vulnerability.description]]

__Synopsis__
[[vulnerability.misc.synopsis]]

__Impacted Assets__
| Asset | Port |
|-----|-----|
[[dynamic_template]]

__Solution__
[[vulnerability.solution]]

__Plugin Output__
[[tool_output]]
```

Red arrows indicate the flow of information from the 'Dynamic template' field to the 'Title template' field and from the 'Title template' field to the 'Dynamic template' field.

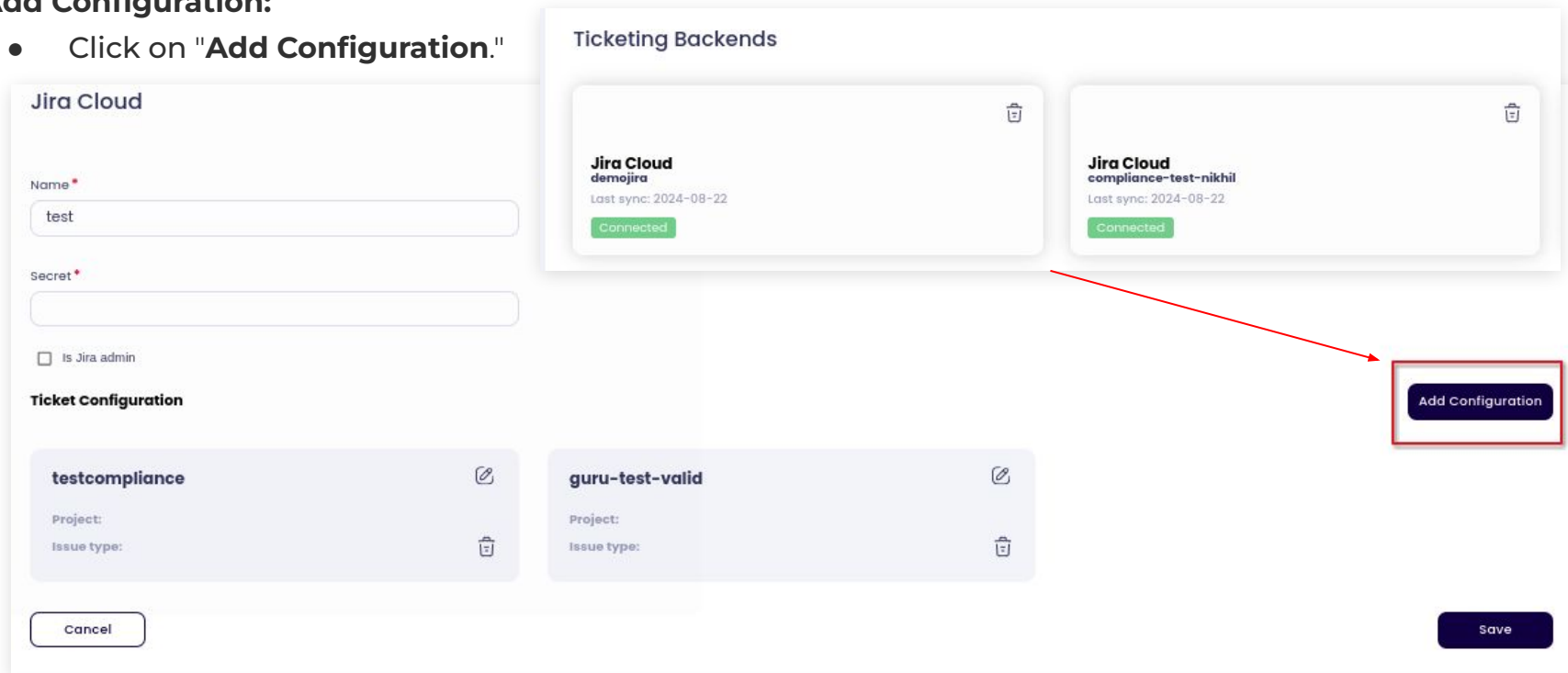
How to Add and Set Up Configuration for Your Ticketing Integration? [1]

To add Configuration Click on the Created Integration:

- Go to the ticket integration you saved.

Add Configuration:

- Click on "Add Configuration."



The screenshot displays the 'Ticketing Backends' management interface. On the left, a modal form for 'Jira Cloud' is open, showing fields for 'Name' (containing 'test') and 'Secret', along with a checkbox for 'Is Jira admin'. Below this is the 'Ticket Configuration' section with two cards: 'testcompliance' and 'guru-test-valid', each with edit and delete icons. At the bottom of the modal are 'Cancel' and 'Save' buttons. On the right, the 'Ticketing Backends' list shows two existing integrations: 'Jira Cloud demojira' and 'Jira Cloud compliance-test-nikhil', both with 'Connected' status and delete icons. A red arrow points from the 'Add Configuration' button in the modal to the 'Add Configuration' button in the bottom right corner of the main interface.

How to Add and Set Up Configuration for Your Ticketing Integration? [2]

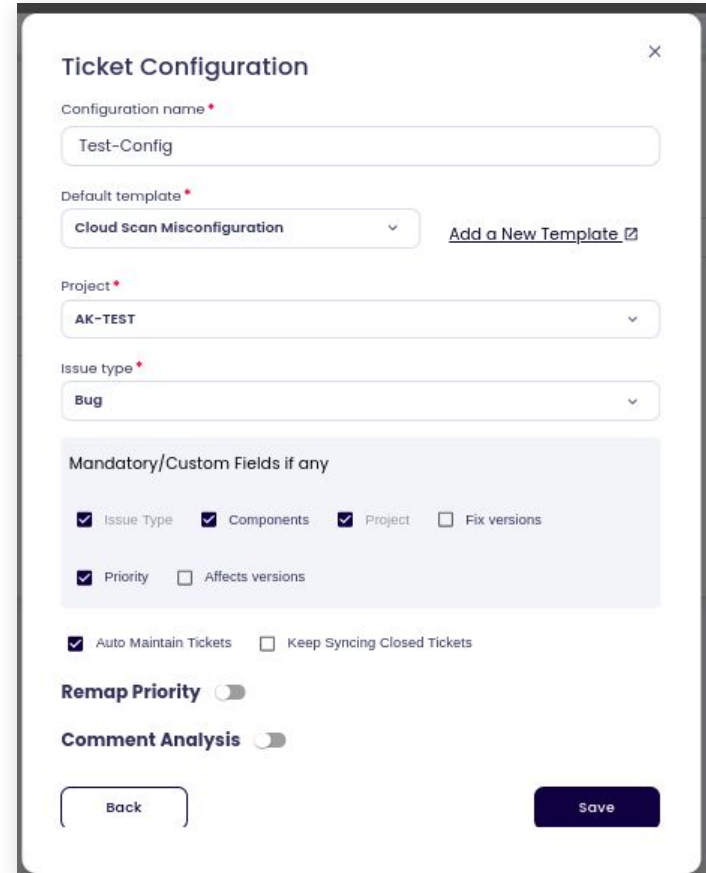
Configuration Details:

- **Name:** Provide a name for the configuration.
- **Default Template:** Select an existing template or create a new one.
- **Project:** Choose the relevant Jira project where you want to create tickets.
- **Issue Type:** Specify the type of issue.

Additional Settings:

- **Auto Maintain Tickets:** Enable if you want the system to automatically bidirectionally sync the tickets.
- **Keep Syncing Closed Tickets:** Enable if you want closed tickets to remain synced and updated.
- **Custom Fields:** Configure any other required custom fields as needed.
- **Remap findings** from the scan result to Jira ticket priorities: Unknown, Informational, Low, Medium, High, Critical, ensuring alignment with your workflow and efficient issue tracking.

This setup finalizes your ServiceNow ticket integration, making it ready for use.

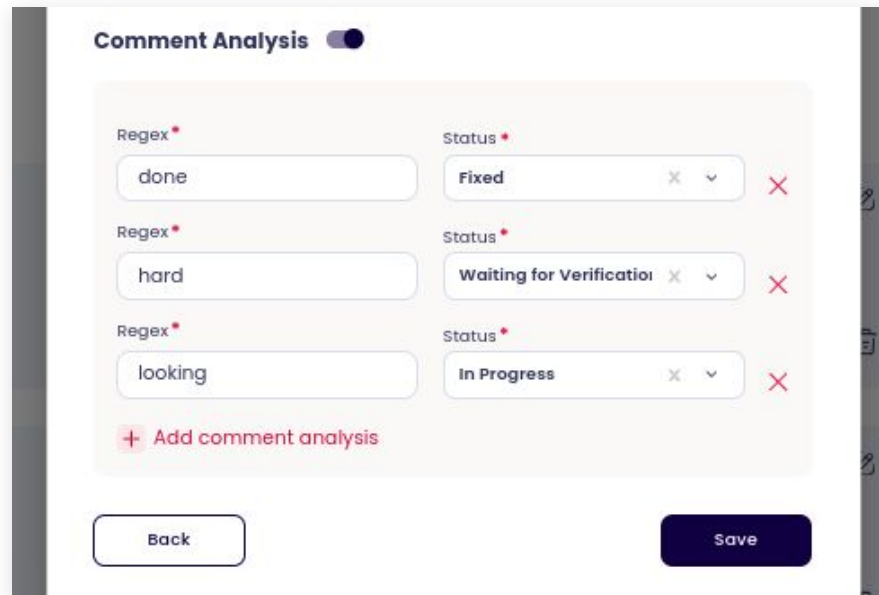


The screenshot shows a 'Ticket Configuration' dialog box with the following fields and options:

- Configuration name:** Text input field containing 'Test-Config'.
- Default template:** Dropdown menu showing 'Cloud Scan Misconfiguration' with an 'Add a New Template' link.
- Project:** Dropdown menu showing 'AK-TEST'.
- Issue type:** Dropdown menu showing 'Bug'.
- Mandatory/Custom Fields if any:** A section with checkboxes for 'Issue Type', 'Components', 'Project', 'Fix versions', 'Priority', and 'Affects versions'. 'Issue Type', 'Components', and 'Priority' are checked.
- Auto Maintain Tickets:** Checked checkbox.
- Keep Syncing Closed Tickets:** Unchecked checkbox.
- Remap Priority:** Toggle switch, currently off.
- Comment Analysis:** Toggle switch, currently off.
- Buttons:** 'Back' and 'Save' buttons at the bottom.

How to Set Up Comment Analysis in Configuration for Your Ticketing Integration?

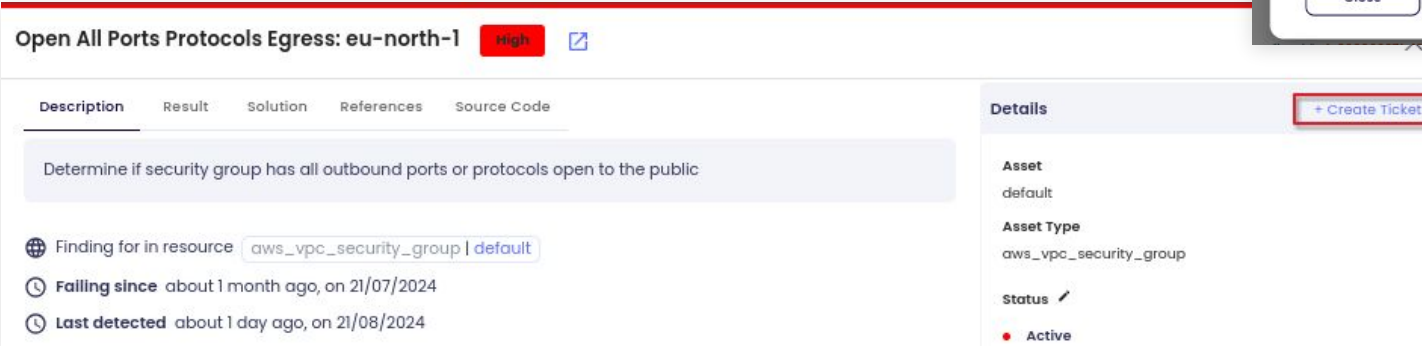
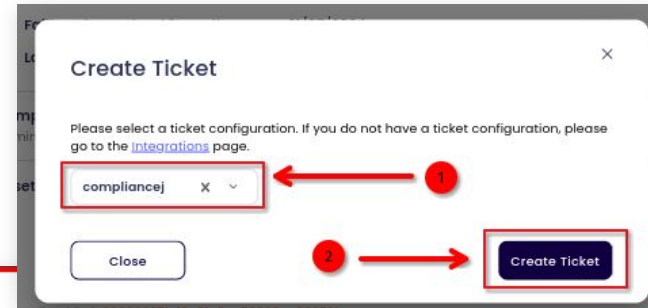
1. **Toggle on Comment Analysis**
Enable the comment analysis feature in your ticketing configuration.
2. **Set Up Regex and Status**
 - **Regex:** Enter the regular expression to identify specific comments.
 - **Status Change:** Specify the status you want to apply based on the regex match.
3. **Automatic Issue Management**
 - You can leave comments on tickets for analysis and automatically change issue status based on the comment analysis results.



The screenshot shows the 'Comment Analysis' configuration interface. At the top, there is a toggle switch labeled 'Comment Analysis' which is currently turned on. Below this, there are three rows of configuration options. Each row consists of a 'Regex' field and a 'Status' dropdown menu. The first row has 'done' in the Regex field and 'Fixed' in the Status dropdown. The second row has 'hard' in the Regex field and 'Waiting for Verification' in the Status dropdown. The third row has 'looking' in the Regex field and 'In Progress' in the Status dropdown. Each dropdown menu has a red 'X' icon to its right. At the bottom of the configuration area, there is a red '+ Add comment analysis' button. Below the configuration area, there are two buttons: a 'Back' button and a 'Save' button.

How to Create a Ticket for Addressing a Finding? [1]

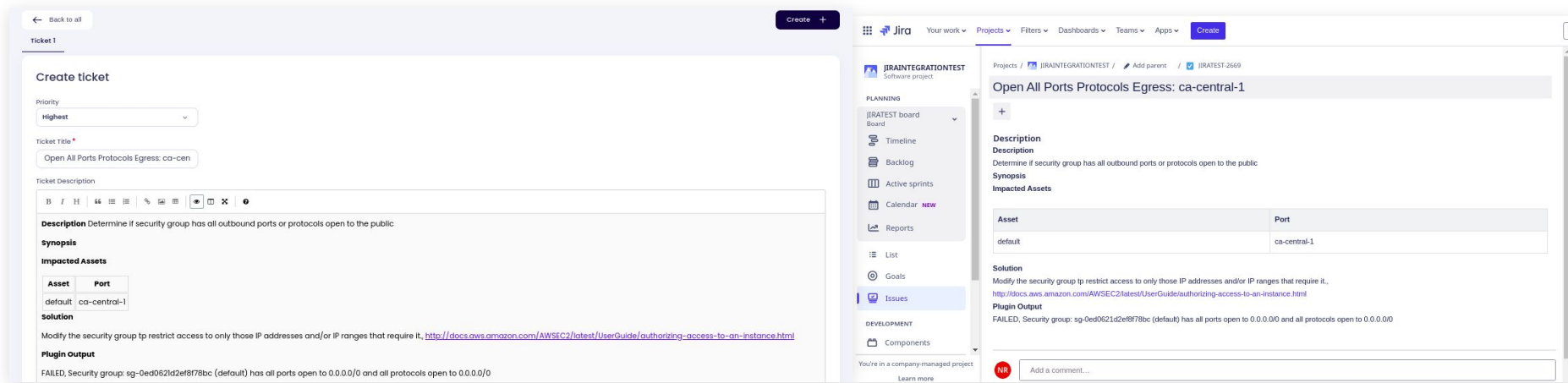
- **Navigate to Issues > Findings:**
 - Go to the "Findings" section under "Issues."
- **Select a Finding:**
 - Click on the specific finding you want to create a ticket for to view more detailed information.
- **Click on Create Ticket:**
 - Initiate the ticket creation process by clicking "Create Ticket."
- **Select Ticket Configuration:**
 - Choose the ticket configuration you have already set up.
- **Click on Create Ticket:**
 - Proceed by clicking "Create Ticket" again.



How to Create a Ticket for Addressing a Finding? [2]

- Configure Ticket Details:
 - You will be redirected to a new page where you can set the ticket priority, title, and description.
- The description can be automatically generated based on a ticket template you've created, or you can use a predefined ticket template that is available.
- Click Save:
 - Save the ticket by clicking "Save."

Your created ticket will now be available on the ticketing platform.



The image shows two screenshots from the Jira interface. The left screenshot is the 'Create ticket' form. The right screenshot is the 'Open All Ports Protocols Egress: ca-central-1' ticket details page.

Left Screenshot: Create ticket form

- Priority: Highest
- Ticket Title: Open All Ports Protocols Egress: ca-central-1
- Ticket Description: Determine if security group has all outbound ports or protocols open to the public
- Synopsis: Determine if security group has all outbound ports or protocols open to the public
- Impacted Assets:

Asset	Port
default	ca-central-1
- Solution: Modify the security group to restrict access to only those IP addresses and/or IP ranges that require it. <http://docs.aws.amazon.com/AWSEC2/latest/UserGuide/authorizing-access-to-an-instance.html>
- Plugin Output: FAILED, Security group: sg-0ed0621d2ef8f78bc (default) has all ports open to 0.0.0.0/0 and all protocols open to 0.0.0.0/0

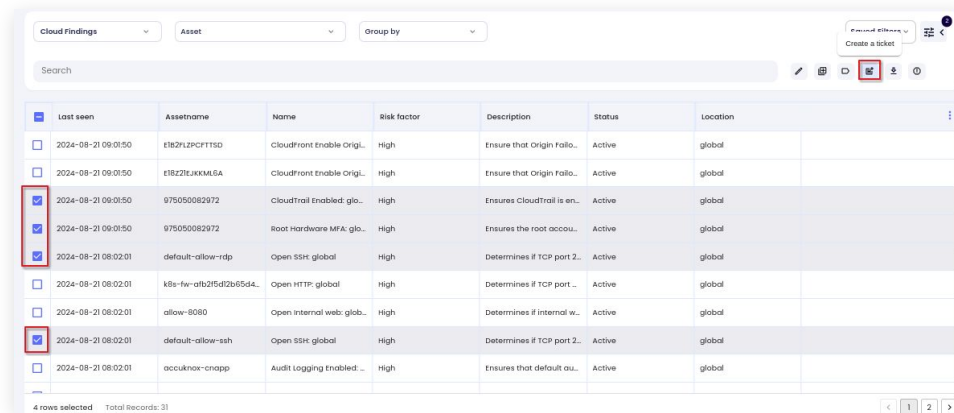
Right Screenshot: Ticket details page

- Title: Open All Ports Protocols Egress: ca-central-1
- Description: Determine if security group has all outbound ports or protocols open to the public
- Synopsis: Determine if security group has all outbound ports or protocols open to the public
- Impacted Assets:

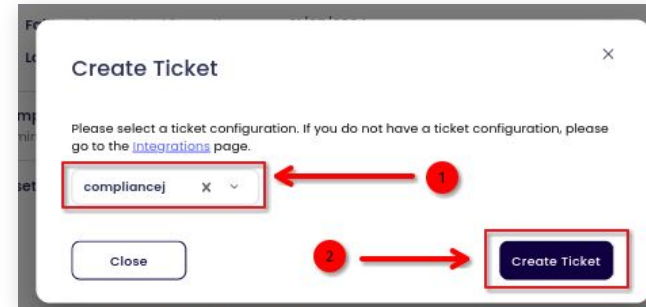
Asset	Port
default	ca-central-1
- Solution: Modify the security group to restrict access to only those IP addresses and/or IP ranges that require it. <http://docs.aws.amazon.com/AWSEC2/latest/UserGuide/authorizing-access-to-an-instance.html>
- Plugin Output: FAILED, Security group: sg-0ed0621d2ef8f78bc (default) has all ports open to 0.0.0.0/0 and all protocols open to 0.0.0.0/0

How to create tickets for multiple findings at Once ? [1]

- **Navigate to Issues > Findings:**
 - Go to the "Findings" section under "Issues."
- **Select multiple Finding:**
 - Select multiple findings you want to create a ticket for.
- **Click on Create Ticket:**
 - Initiate the ticket creation process by clicking "Create Ticket."
- **Select Ticket Configuration:**
 - Choose the ticket configuration you have already set up.
- **Click on Create Ticket:**
 - Proceed by clicking "Create Ticket" again.



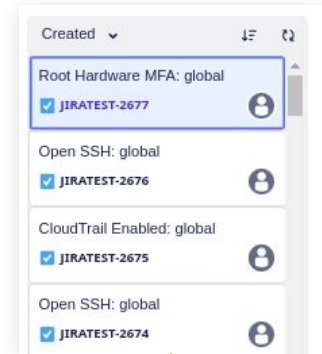
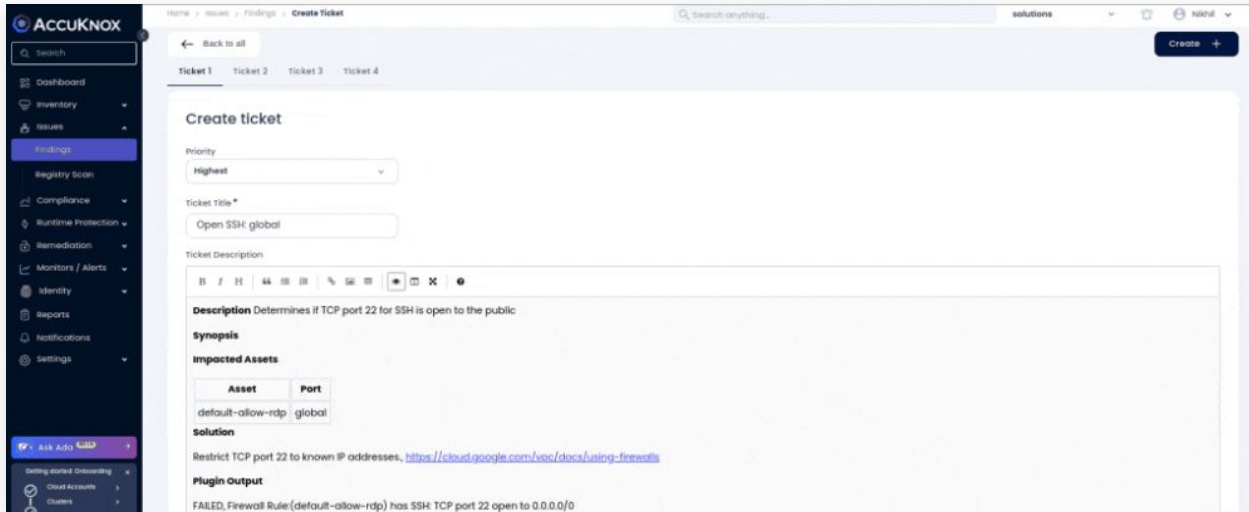
	Last seen	Assetname	Name	Risk factor	Description	Status	Location
<input type="checkbox"/>	2024-08-21 09:01:50	e182r1zpcft1t5d	Cloudfront enable Origin...	High	Ensure that Origin fallo...	Active	global
<input type="checkbox"/>	2024-08-21 09:01:50	e182z2tjkkm65a	Cloudfront enable Origin...	High	Ensure that Origin fallo...	Active	global
<input checked="" type="checkbox"/>	2024-08-21 09:01:50	975050082972	Cloudtrail Enabled, glo...	High	Ensures Cloudtrail is en...	Active	global
<input checked="" type="checkbox"/>	2024-08-21 09:01:50	975050082972	Root Hardware MFA, glo...	High	Ensures the root accou...	Active	global
<input checked="" type="checkbox"/>	2024-08-21 08:02:01	default-allow-rdp	Open SSH global	High	Determines if TCP port 2...	Active	global
<input type="checkbox"/>	2024-08-21 08:02:01	k8s-fw-atb2f5d12b65d4...	Open HTTP global	High	Determines if TCP part ...	Active	global
<input type="checkbox"/>	2024-08-21 08:02:01	allow-8080	Open internal web, glob...	High	Determines if internal w...	Active	global
<input checked="" type="checkbox"/>	2024-08-21 08:02:01	default-allow-ssh	Open SSH global	High	Determines if TCP port 2...	Active	global
<input type="checkbox"/>	2024-08-21 08:02:01	accuknox-cnopp	Audit Logging enabled...	High	Ensures that default au...	Active	global



How to create tickets for multiple findings at Once? [2]

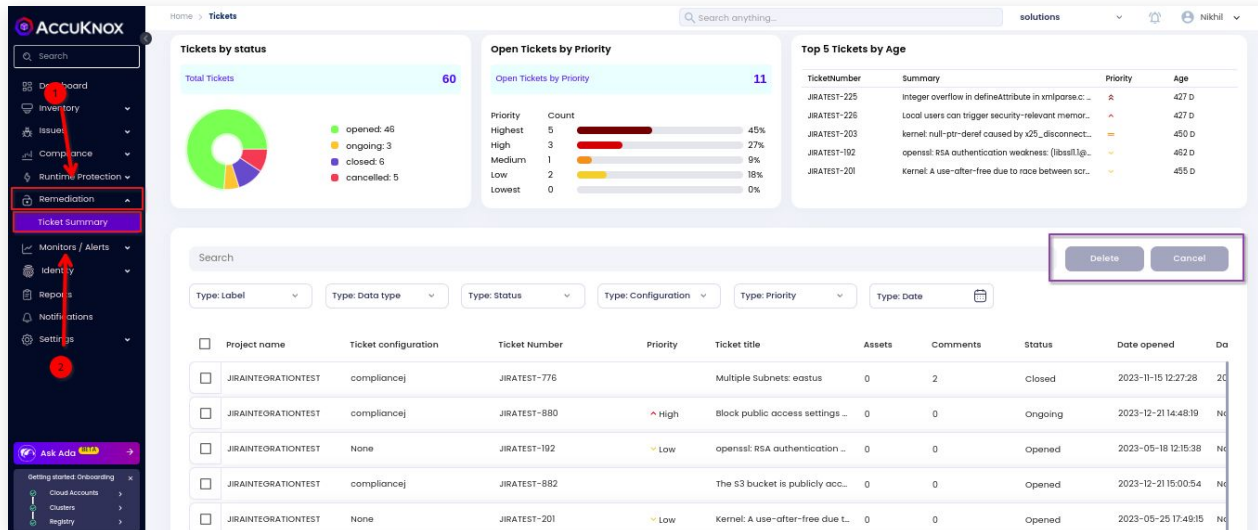
- Configure Ticket Details:
 - You will be redirected to a new page where you can set the ticket priority, title, and description.
- The description can be automatically generated based on a ticket template you've created it, or you can use a predefined ticket template that is available.
- Click Save:
 - Save the ticket by clicking "Save."

Your created ticket will now be available on the ticketing platform.



How to Track and Manage All Tickets on the Accuknox Platform?

1. **Access the Ticket Summary**
 - o Navigate to: Remediation > Ticket Summary
2. **Key Graphs**
 - o **Tickets by Status:** See the distribution of tickets across different statuses.
 - o **Open Tickets by Priority:** Visualize open tickets sorted by priority level.
 - o **Top 5 Tickets by Age:** Identify and review the oldest tickets to address them promptly.
3. **Use Advanced Filters**
 - o **Filter Options:** Apply advanced filters to refine and manage ticket data.
4. **Manage Tickets**
 - o **Delete or Cancel:** You can directly delete or cancel tickets as needed from the summary view.



The screenshot shows the Accuknox Ticket Summary interface. The left sidebar contains navigation options: Dashboard, Inventory, Issues, Compliance, Runtime Protection, Remediation (highlighted), Ticket Summary (highlighted), Monitors / Alerts, Identity, Reports, Notifications, and Settings. The main content area displays three graphs: 'Tickets by Status' (Total Tickets: 60), 'Open Tickets by Priority' (Total Open Tickets: 11), and 'Top 5 Tickets by Age'. Below the graphs is a search bar and a table of tickets with columns for Project name, Ticket configuration, Ticket Number, Priority, Ticket title, Assets, Comments, Status, and Date opened. A 'Delete' and 'Cancel' button is visible in the top right of the table area.

Project name	Ticket configuration	Ticket Number	Priority	Ticket title	Assets	Comments	Status	Date opened	Da
JIRAINTEGRATIONTEST	compliancej	JIRATEST-776		Multiple Subnets: eastus	0	2	Closed	2023-11-15 12:27:28	20
JIRAINTEGRATIONTEST	compliancej	JIRATEST-880	High	Block public access settings ..	0	0	Ongoing	2023-12-21 14:48:19	Ne
JIRAINTEGRATIONTEST	None	JIRATEST-192	Low	openssl: RSA authentication ..	0	0	Opened	2023-05-18 12:15:38	Ne
JIRAINTEGRATIONTEST	compliancej	JIRATEST-882		The S3 bucket is publicly acc..	0	0	Opened	2023-12-21 15:00:54	Ne
JIRAINTEGRATIONTEST	None	JIRATEST-201	Low	Kernel: A use-after-free due t..	0	0	Opened	2023-05-25 17:49:15	Ne

How to create single ticket for Multiple assets affected by single finding and vice-versa? [1]

- Create ticket template and link it to the configuration.
- In the findings page add **Group by Findings** filter, click on the finding then select all the **Asset > Create Ticket**.
- Select the config with appropriate ticket template to create ticket

GROUP BY FINDINGS

Dynamic template: ⓘ

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| {{{ Asset }}} | {{{ location }}} |

Static template: ⓘ

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__Description__
{{{ vulnerability.description }}}

__Synopsis__
{{{ vulnerability.misc.synopsis }}}

__Impacted Assets__
Asset	Port
{{{ dynamic_template }}}

__solution__
{{{ vulnerability.solution }}}

__Plugin Output__
{{{ tool_output }}}

Ticket Description

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Description Ensure that "On Host Maintenance" configuration is set to Migrate for VM instances.

Synopsis

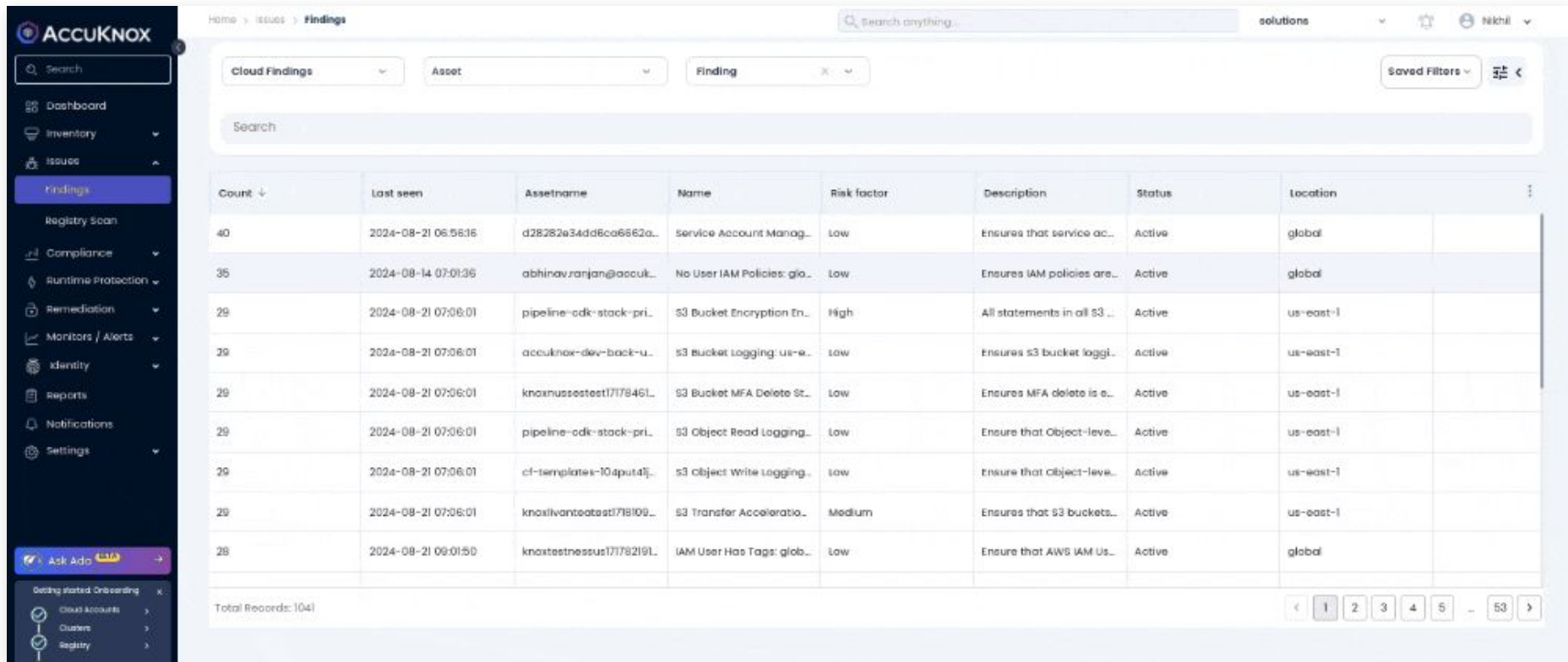
Impacted Assets

Asset	Port
gke-aryan-cluster-ng-a452da2d-jjdn	us-centrall
gke-ravi-cluster-default-pool-adad9155-kdxw	us-centrall
gke-aryan-cluster-ng1-8ecla65e-67b1	us-centrall
gke-aryan-cluster-ng1-8ecla65e-k0w6	us-centrall
gke-aryan-cluster-ng-a452da2d-rnxj	us-centrall

solution

Ensure that your Google Compute Engine VM instances are configured to use live migration, <https://>

How to create single ticket for Multiple assets affected by single finding and vice-versa? [1a]



The screenshot displays the ACCUKNOX interface for the 'Findings' section. The left sidebar contains navigation options: Dashboard, Inventory, Issues, Findings (selected), Registry Scan, Compliance, Runtime Protection, Remediation, Monitors / Alerts, Identity, Reports, Notifications, and Settings. At the bottom of the sidebar, there is an 'Ask ADO' button and a 'Getting started: Onboarding' section with links for Cloud Accounts, Clusters, and Registry.

The main content area shows the 'Findings' page with a search bar and filters for 'Cloud Findings', 'Asset', and 'Finding'. Below the filters is a search input field. The findings are listed in a table with the following columns: Count, Last seen, Assetname, Name, Risk factor, Description, Status, and Location. The table contains 10 rows of data, with a total of 1041 records.

Count ↓	Last seen	Assetname	Name	Risk factor	Description	Status	Location
40	2024-08-21 06:56:16	d28282e34dd6ca6682a...	Service Account Manag...	Low	Ensures that service ac...	Active	global
35	2024-08-14 07:01:36	abhinav.ranjan@accuk...	No User IAM Policies: glo...	Low	Ensures IAM policies are...	Active	global
29	2024-08-21 07:06:01	pipeline-cdk-stack-pri...	S3 Bucket Encryption En...	High	All statements in all S3 ...	Active	us-east-1
29	2024-08-21 07:06:01	accuknox-dev-back-u...	S3 Bucket Logging: us-e...	Low	Ensures S3 bucket loggi...	Active	us-east-1
29	2024-08-21 07:06:01	knoinussestest1717846...	S3 Bucket MFA Delete St...	Low	Ensures MFA delete is e...	Active	us-east-1
29	2024-08-21 07:06:01	pipeline-cdk-stack-pri...	S3 Object Read Logging...	Low	Ensure that Object-level...	Active	us-east-1
29	2024-08-21 07:06:01	cf-templates-104put4j...	S3 Object Write Logging...	Low	Ensure that Object-level...	Active	us-east-1
29	2024-08-21 07:06:01	knoinvanteatst1718109...	S3 Transfer Acceleratio...	Medium	Ensures that S3 buckets...	Active	us-east-1
28	2024-08-21 09:01:50	knoinstestus171792191...	IAM User Has Tags: glob...	Low	Ensure that AWS IAM Us...	Active	global

Total Records: 1041

How to create single ticket for Multiple assets affected by single finding and vice-versa? [1b]

Home > Tickets > Details

Search anything...

Link
<https://accu-knox.atlassian.net/browse/JIRATEST-2697>

Ticket Description

Description Ensure that Object-level logging for read events is enabled for S3 bucket.

Synopsis

Impacted Assets

Asset	Port
knoxivanteatest1718109052-9-1718194082-librarian	us-east-1
knoxtestaccu1717744509-5-1718194016-librarian	us-east-1
pipeline-cdk-stack-private5gpipelineartifactsbucke-juulwkupq27w	us-east-1
knoxprudent1720165686-15-1720180323-librarian	us-east-1
knoxtestaccu1717744509-5-1718194126-librarian	us-east-1
livantatest-2-1712570969-librarian	us-east-1
pipeline-cdk-stack-private5gpipelineartifactsbucke-3d2s83cssdq	us-east-1
cf-templates-104put4ljbsy-us-east-1	us-east-1
knoxtestnessus1717821910-6-1718194033-librarian	us-east-1
pipeline-cdk-stack-private5gpipelineartifactsbucke-q8dd6lag0ifq	us-east-1
knoxtestnessus1717821910-6-1718194142-librarian	us-east-1
kapp.accuknox.com	us-east-1

Projects / JIRAINTEGRATIONTEST / Add parent / JIRATEST-2697

S3 Object Read Logging: us-east-1

Description
Ensure that Object-level logging for read events is enabled for S3 bucket.

Synopsis

Impacted Assets

Asset	Port
knoxivanteatest1718109052-9-1718194082-librarian	us-east-1
knoxtestaccu1717744509-5-1718194016-librarian	us-east-1
pipeline-cdk-stack-private5gpipelineartifactsbucke-juulwkupq27w	us-east-1

How to create single ticket for Multiple assets affected by single finding and vice-versa? [2]

- Create ticket template and link it to the configuration.
- In the findings page add **Group by Findings** filter, click on the finding then select all the **Findings > Create Ticket**.
- Select the config with appropriate ticket template to create ticket

GROUP BY ASSETS

Static template: ?

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__List of Findings__

```
| Findings | Port | Solution |
|-----|-----|-----|
| {{ dynamic_template }}
```

Ticket Description

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List of Findings

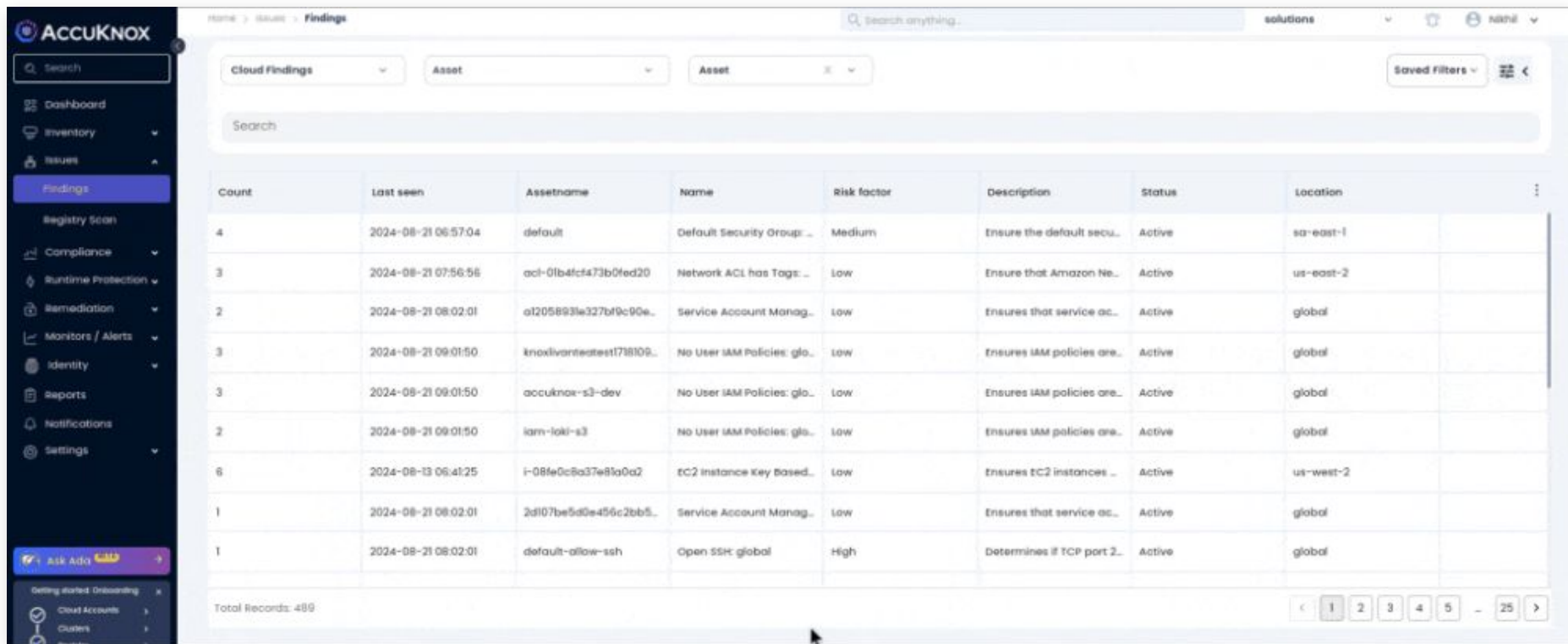
Findings	Port	
Identify and remove unused EC2 security groups.	sa-east-1	Remove security groups that are n
Ensure that AWS Security Groups have tags associated.	sa-east-1	Update Security Group and add To ypc-security-groups-rules/
Determine if security group has all outbound ports or protocols open to the public	sa-east-1	Modify the security group tp restric http://docs.aws.amazon.com/AWS
Ensure the default security groups block all traffic by default	sa-east-1	Update the rules for the default sec network-security.html#default-sec

Dynamic template: ?

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```
| {{ vulnerability.description }} | {{ location }} | {{ vulnerability.solution }} |
```

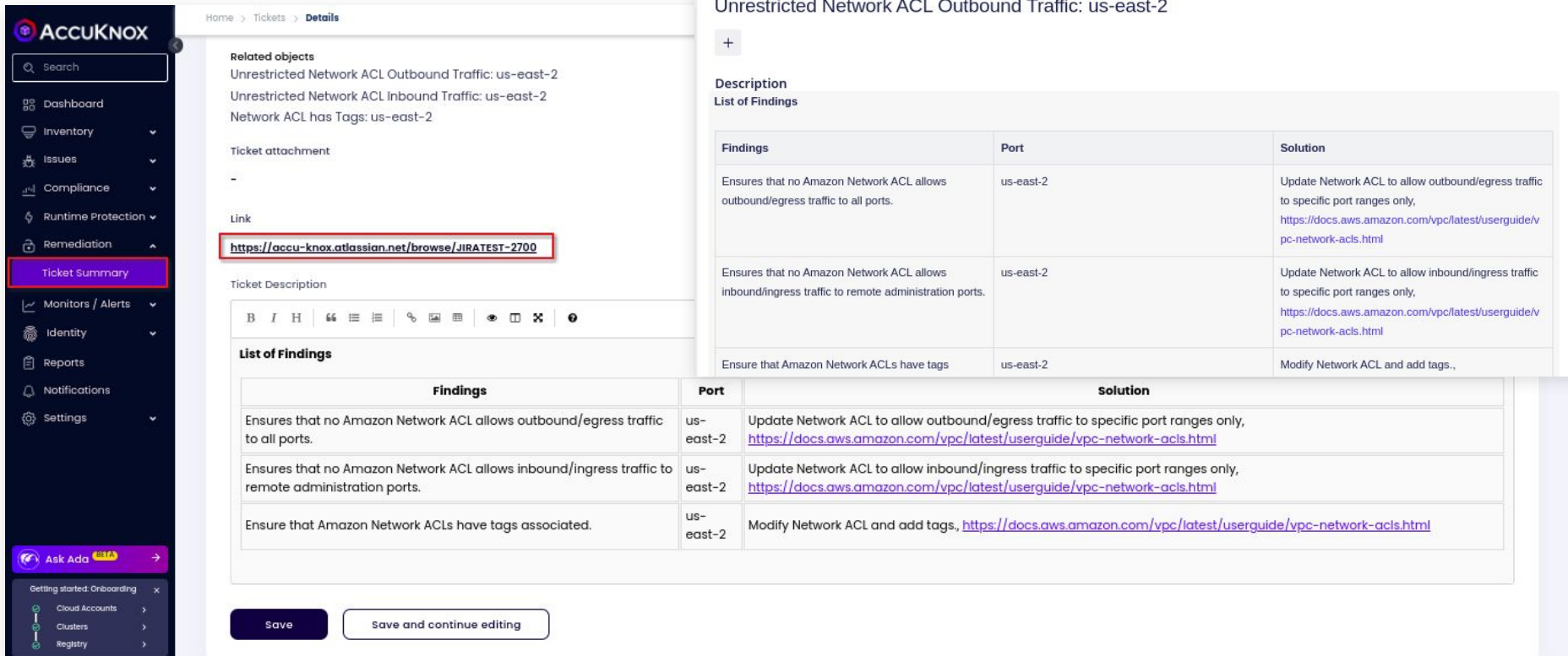
How to create single ticket for Multiple assets affected by single finding and vice-versa? [2a]



The screenshot displays the ACCUKNOX Findings interface. The left sidebar contains navigation options: Search, Dashboard, Inventory, Issues, Findings (highlighted), Registry Scan, Compliance, Runtime Protection, Remediation, Monitors / Alerts, Identity, Reports, Notifications, and Settings. The main content area shows a search bar and filters for 'Cloud Findings', 'Asset', and 'Asset'. Below the filters is a search input field. The main table lists findings with columns: Count, Last seen, Assetname, Name, Risk factor, Description, Status, and Location. The table contains 10 rows of data. At the bottom, it shows 'Total Records: 489' and a pagination control for page 1 of 25.

Count	Last seen	Assetname	Name	Risk factor	Description	Status	Location
4	2024-08-21 06:57:04	default	Default Security Group ..	Medium	Ensure the default secu..	Active	sa-east-1
3	2024-08-21 07:56:56	acl-01b4cf473b0fed20	Network ACL has Tags: ..	Low	Ensure that Amazon Ne..	Active	us-east-2
2	2024-08-21 08:02:01	a12058931e327bf9c90e..	Service Account Manag..	Low	Ensures that service ac..	Active	global
3	2024-08-21 09:01:50	knoxlive-se-test173109..	No User IAM Policies: glo..	Low	Ensures IAM policies are..	Active	global
3	2024-08-21 09:01:50	accuknox-s3-dev	No User IAM Policies: glo..	Low	Ensures IAM policies are..	Active	global
2	2024-08-21 09:01:50	iam-laki-s3	No User IAM Policies: glo..	Low	Ensures IAM policies are..	Active	global
6	2024-08-13 06:41:25	i-08fe0c8a37e89a0a2	EC2 Instance Key Based..	Low	Ensures EC2 instances ..	Active	us-west-2
1	2024-08-21 08:02:01	2d107be5d0e456c2bb5..	Service Account Manag..	Low	Ensures that service ac..	Active	global
1	2024-08-21 08:02:01	default-allow-ssh	Open SSH: global	High	Determines if TCP port 2..	Active	global

How to create single ticket for Multiple assets affected by single finding and vice-versa? [2b]



Projects / JIRAINTEGRATIONTEST / Add parent / JIRATEST-2700

Unrestricted Network ACL Outbound Traffic: us-east-2

+

Description

List of Findings

Findings	Port	Solution
Ensures that no Amazon Network ACL allows outbound/egress traffic to all ports.	us-east-2	Update Network ACL to allow outbound/egress traffic to specific port ranges only, https://docs.aws.amazon.com/vpc/latest/userguide/vpc-network-acls.html
Ensures that no Amazon Network ACL allows inbound/ingress traffic to remote administration ports.	us-east-2	Update Network ACL to allow inbound/ingress traffic to specific port ranges only, https://docs.aws.amazon.com/vpc/latest/userguide/vpc-network-acls.html
Ensure that Amazon Network ACLs have tags	us-east-2	Modify Network ACL and add tags.,

Related objects

- Unrestricted Network ACL Outbound Traffic: us-east-2
- Unrestricted Network ACL Inbound Traffic: us-east-2
- Network ACL has Tags: us-east-2

Ticket attachment

-

Link

<https://accu-knox.atlassian.net/browse/JIRATEST-2700>

Ticket Description

B I H [Quote] [List] [Table] [Image] [Video] [Link] [Unlink] [More]

List of Findings

Findings	Port	Solution
Ensures that no Amazon Network ACL allows outbound/egress traffic to all ports.	us-east-2	Update Network ACL to allow outbound/egress traffic to specific port ranges only, https://docs.aws.amazon.com/vpc/latest/userguide/vpc-network-acls.html
Ensures that no Amazon Network ACL allows inbound/ingress traffic to remote administration ports.	us-east-2	Update Network ACL to allow inbound/ingress traffic to specific port ranges only, https://docs.aws.amazon.com/vpc/latest/userguide/vpc-network-acls.html
Ensure that Amazon Network ACLs have tags associated.	us-east-2	Modify Network ACL and add tags., https://docs.aws.amazon.com/vpc/latest/userguide/vpc-network-acls.html

Save Save and continue editing